

Websites You Can Use

MyODU

<http://myodu.ohiodominican.edu/>

MyODU allows you to customize a webpage dedicated to providing ODU-related information to the campus community. Various links to student services are available, as well as Webmail, Webfile, and network printers. You can also customize the color scheme and wallpaper, and even choose from various news feeds.

ANGEL

<http://ohiodominican.angellearning.com/>

This web interface can give you centralized access to course information, including the syllabus, discussion boards, and much more. Please note that not all courses offered at ODU use ANGEL.

ODU Library

<http://www.ohiodominican.edu/library>

This page provides information on the library's services, as well as many helpful tools for research. The library catalog, online journals, and databases are some of the useful tools on the library page.

Panther Sports

<http://panthers.ohiodominican.edu/>

Here, you will find up-to-date athletic scores, statistics, and schedules, as well as links to each sports team.

Ohio Dominican University Homepage

<http://www.ohiodominican.edu/>

The main ODU homepage permits you to search through all available information for Ohio Dominican. Links to all departments within ODU and services provided at the University are accessible.

Your Panther ID Card

Your Panther ID will be your official means of accessing residence halls, meal plans, laundry, vending, and copying. For your convenience, you can use your Panther ID as your debit card across campus, so that you will not need to carry cash. It is always a good idea to keep your card with you at all times.

Ohio Dominican University Computer Helpdesk
<http://helpdesk.ohiodominican.edu> • 614-253-3633
helpdesk@ohiodominican.edu • Toll-free: 888-251-0773

ODU's Online Password Reset Option

This online feature allows you to reset your forgotten or expired password, change your active password, and unlock your account 24 hours a day. Enrolling is quick and easy.

1. Go to <https://helpdesk.ohiodominican.edu/password>
2. Click Enroll Now
3. Type your ODU Username and Password
4. Select your three personalized questions and answers.
5. Click Next

Your enrollment is complete! You can reset your password online or from any of the Public Ohio Dominican Computers

Online Documentation

Our Computer Helpdesk website offers a variety of documentation that you can use to learn more about our software and services.

ODU Network Personal Computer Registration

To use a personal computer on campus, each computer must complete the Personal Computer Registration process. To register, connect the computer to any network port on main campus, open Internet Explorer and follow the on screen instructions. The registration ensures that each non-ODU owned computer has virus protection and the latest security updates before accessing the ODU Network.

Computer Helpdesk Semester Hours

Sunday	1:00 pm - 9:00 pm
Monday	8:00 am - 10:00 pm
Tuesday	8:00 am - 10:00 pm
Wednesday	8:00 am - 10:00 pm
Thursday	8:00 am - 10:00 pm
Friday	8:00 am - 5:00 pm
Saturday	8:00 am - 2:00 pm

Check our website for holiday and summer hours.



Ohio Dominican University

Information Services & Computer Helpdesk Resources

How may we help you today?

Computer Helpdesk
Ohio Dominican University
1216 Sunbury Rd.
Columbus, OH 43219
<http://helpdesk.ohiodominican.edu>
helpdesk@ohiodominican.edu
614-253-3633
Toll-free: 888-251-0773

Welcome to the ODU Computer Helpdesk

The Computer Helpdesk offers computer and technology support to all ODU students, faculty, and staff. Our goal is to provide you with the technology assistance you need to succeed in all of your academic endeavors, including:

- Access to over 425 public computers
- Support software installed on our standard ODU image, including Microsoft Office XP, and ODU applications like Webmail, Webfile, and myODU
- Access to 27 networked laser printers across campus
- Recommendations for the detection and removal of spyware and viruses on student, faculty, and staff computers
- Recommendations for hardware repair
- Assistance in troubleshooting network password and connectivity issues



Our team includes student technology assistants and professional staff members. We offer four convenient contact methods: visit our main location (Spangler Library 209), call our help line (253-3633), use our online support request (Helpdesk website), or send e-mail to helpdesk@ohiodominican.edu.

What Kind of Computer Do You Need?

The following information describes the minimum and recommended hardware and software requirements for using ODU applications like Webmail and ODU Online. Please keep this information in mind when you purchase a computer so that you can successfully use our resources.

Minimum	Recommended
Processor 400 MHz	Processor 1 GHz
Memory (RAM) 256 MB	Memory (RAM) 512 MB
Hard Disk Drive 10 GB	Hard Disk Drive 20 GB
Networking: Ethernet Card	Networking: Ethernet Card
Windows 2000	Windows XP
Internet Explorer 6.0	Internet Explorer 6.0
Macromedia Flash Player Player 7.0	Macromedia Flash Player Player 7.0
10/100 Ethernet Network Adapter	10/100 Ethernet Network Adapter

ODU offers many network ports around campus so you can connect your computer to our network and the Internet.

E-Mail Communication at Ohio Dominican

Electronic mail is considered an official means of communication at Ohio Dominican University. As such, please note the following:

- All students, faculty, and staff will have an assigned ODU e-mail account (username@ohiodominican.edu).
- Individuals are considered responsible for all messages sent to their University e-mail account from University administrators, staff, or faculty. Likewise, individuals are also responsible for any e-mail that they send.
- If you choose, you may forward your official ODU e-mail to another e-mail account; however, the University is not responsible for any delivery problems of e-mail to non-official e-mail accounts.
- Everyone is responsible for managing their ODU e-mail disk space.

Computing Policies and Guidelines

You can find a complete list of our policies and guidelines on our website: <http://helpdesk.ohiodominican.edu>. Please note that these policies can be subject to change.

Websites You Can Use

ODU provides various types of web resources to help students, faculty and staff. From checking e-mail and saving documents on your network drive, to registering for courses, all services described in this guide are available from any computer with an Internet connection. These services are available 24 hours a day, 7 days a week from computers with Internet access.

Webmail

<http://webmail.ohiodominican.edu/>

Webmail allows you to read, write, and manage ODU e-mail from any computer with an Internet connection. Webmail is the perfect way to keep up with what's going on at ODU. E-mail is the official means of communication at ODU; official notifications and announcements are sent to ODU e-mail addresses rather than by mail. For this reason, it is vital that everyone access their e-mail account on a regular basis.

Webfile

<http://webfile.ohiodominican.edu/>

Webfile allows you to access your network drive (H:) from any computer with Internet access. All data saved on the H: drive is backed up nightly. Using the H: drive is recommended as floppy disks and CD-ROM's can be damaged very easily and data lost. Students are offered 100 MB of file storage on the H: drive.

ODU Online

<http://oduonline.ohiodominican.edu/>

ODU Online provides online access to student information that is contained in the administrative database. You may check your grades, GPA, transcripts, register for courses, and much more through the site. To gain access, Microsoft Internet Explorer 6.0 is required.

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