

## **Mobility Print Instructions for a Mac Device**

Step 1: Navigate to System Preferences > Printers and Scanners.

Step 2: Click the Refresh icon under the Printers List. The Add dialog should be displayed. It will display a list of all of the discovered printers on the network.

Step 3: Select Panther\_Printing\_Mobile, which uses the Bonjour protocol. The Name, Location, and Use should be displayed.

Step 4: At the bottom of the dialog box, check that Use is set to Secure AirPrint.

Step 5: If Secure AirPrint isn't displayed, try the following: Close the Add dialog, disconnect from the network, then reconnect to it again, and check if you can see Secure AirPrint now. If you can't, contact the ODU Computer Helpdesk.

Step 6: Click Add.

Step 7: Print your document. When prompted, enter your ODU username and password.

### Note:

- Make sure that you are connected to PantherNet before connecting to the printer.
- If you're not sure how to print from your application, take a look at [Print from your Mac](#).
- If you enter the wrong authentication details, MacBook devices do not show any warning message; your job just will not print.
- If your job doesn't print, check the Print Queue dialog. If the print job is there and has the message Held for authentication, click the Refresh icon; then re-enter your ODU login credentials.
- Need to assign an account to your print job? You can do that at the printer or via the User Client.

### Device Requirements:

macOS Yosemite+